

Please refer to the Associate Discount policy for additional information on these and other topics.

**Q-1: Are both my Macy's account and my Bloomingdale's account coded for my Associate Discount?**

A-1: No. If you are a Macy's employee, only your Macy's account is coded for your Associate Discount. Therefore, when you shop at Bloomingdale's, bloomingdales.com, or a Bloomingdale's Outlet, you must use your Macy's card to receive your standard 20% Associate Discount. (This provision does not apply to certain grandfathered employees who met criteria that made them eligible to have both accounts coded for the discount.)

**Q-2: I applied for a credit account or pre-pay account in order to receive the Associate Discount, but I have not received my card. Who do I contact?**

A-2: It typically takes 7-10 business days after completing an Associate Discount and Credit Account Information form to receive your credit card or pre-pay card. If you have not received your card after 10 business days, or if you have other questions regarding your account, contact Employee Accounts. Employee Accounts can be reached by calling Credit Customer Service for Macy's at 1-877-493-9207 (or Bloomingdale's at 1-800-950-0047) and requesting a transfer to Employee Accounts.

**Q-3: I reviewed my credit statement and I believe I did not receive my eligible discounts. What should I do?**

A-3: You must notify Employee Accounts in a timely fashion (see contact information at A-2 above) of any issues with your credit statement. Failure to notify Employee Accounts may result in the loss of the discount for the period in which you did not provide timely notice.

**Q-4: Are any of my family members eligible to receive my Associate Discount?**

A-4: Your Associate Discount privileges can be extended to eligible family members, including your:

- a. spouse, including a same-gender spouse if you reside in the District of Columbia or a State that permits same-gender marriage and you and your partner are married;
- b. same-gender partner if you reside in a State with a formal civil union process or a formal domestic partnership process and you and your partner have complied with the process;
- c. dependent children under the age of 19 (or under the age of 24 if a full-time student), including dependent children of your same-gender partner, who are dependent upon you for support and for whom you are eligible to take a Federal income tax exemption; and
- d. opposite-gender domestic partner if you reside in the State of California or the State of Washington and you (or your partner) have attained the age of 62, you (or your partner) are eligible to receive, or are receiving, Social Security benefits, and you and your partner filed a Declaration of Domestic Partnership with the State. See the Associate Discount and Credit Account Information form for information concerning imputed taxable income in connection with discounts received by same-gender spouses and same-gender domestic partners (and their eligible children), and discounts received by opposite-gender domestic partners.

**Q-5: I have a change in family status. What should I do?**

A-5: If a change in family status results in a newly eligible family member (i.e., marriage, adoption) or the ineligibility of a family member (i.e., divorce, dependent child turns 19 years old, dependent full-time student child turns 24 years old), you must promptly submit an updated Associate Discount and Credit Account Information form. You can obtain the form from your Human Resources Representative. Failure to remove ineligible persons from your Associate Discount privilege may result in disciplinary action, up to and including termination of your employment, or the loss of the Retiree Discount if otherwise eligible.

**Q-6: Are there exclusions to the Extra Discount events?**

A-6: Yes. Common exclusions to the Extra Discount events include big ticket items (i.e., furniture, mattresses, rugs), e-spot, certain licensed departments, restaurants, and food). Extra Discount exclusions are subject to change; however, as of the revision date of these FAQs, the Extra Discount exclusions (in alphabetical order) are as follows:

<b>Department or Leased Vendor Name:</b>	<b>Class or Department #:</b>
Alexandre London	926
American Greetings	951
Barbara's Bookstores	916
Big Ticket	645, 979, 981
Birger Christensen Fur Storage	905
Bradley's Bookstore	916
Children's Barber (Dora Longsworth)	900
Custom Decorators	908
Custom Framing	929
Dancing Moon Graphics	929
Danmer Shutters	908
Densua's	929
Destination Maternity	919
Dr. Cohen	915
Dr. Paul Holland	907
Electric Razor and Jewelry Repair	901
eSPOT	973
Finish Line Mens	930
Finish Line Womens/Kids	935
Food Service	950, 952, 953, 954, 956, 958, 960, 961, 962, 963, 966
Furniture	652, 653, 654, 656, 657, 658, 659
Furniture Access	631,665
HMS Salon	900
J&R Electronics	940
Jewelry Repair Center	901
Kenneth L. Mink & Sons	911
Kreitl Hearing Aids	915
Lenscrafters	907
Long Island Carpet Cleaning	909

<b>Department or Leased Vendor Name:</b>	<b>Class or Department #:</b>
Lori Coulter Swimwear	942
Louis Vuitton	931
Lush	902
Lyn-Jonah	908
Macy's Bridal Salons	918
Mattresses	671
Metropolitan Museum	939
Miami Rug Company	941
Precision Jewelry Repair	901
Premier Salons	900
Recliners	653
Rugs	632, 886
Serco Tokatlian Jewelry Repair	901
Signoria Di Firenze	949
Thomas Pink	926
Time Services Jewelry Repair	901
Total Shoe Repair	901
Toys R US	943
US Vision Inc.	907
Vision Express	907
White Glove	911
Wilborn Exclusives	929
Wrigleyville	947

**Q-7: Who qualifies for a post-employment discount?**

A-7: Associates (but not employees of vendor partners in licensed departments) and their eligible family members are eligible for the Retiree Discount after employment ends if the associate (a) has 25 consecutive years of regular service with the Company with no breaks in service, or (b) has 15 consecutive years of regular service with no breaks in service if age 55 or older on the date of termination of employment. See the Associate Discount policy for further information and multiple scenarios to help you understand the eligibility requirements.